IN THE CLAIMS

1. (Currently Amended) A method of monitoring status of an office machine communicatively coupled to a network, comprising:

transmitting status information of the office machine over the Internet <u>using an</u>

<u>Internet email protocol</u>;

receiving the status information at a monitoring device, wherein the status information passes through a firewall associated with the monitoring device prior to being received by the monitoring device; and

storing the status information in a database associated with the monitoring device, wherein the status information is stored in association with an identifier that uniquely identifies the office machine,

wherein the office machine is one of a printer, a copier, a scanner, a metering system, and a vending machine.

- 2. (Original) The method of claim 1, wherein the office machine is a printer.
- 3. (Original) The method of claim 1, wherein the office machine is a digital copier.
- 4. (Original) The method of claim 1, wherein the office machine is a facsimile machine.
- 5. (Original) The method of claim 1, wherein the transmitting step comprises: transmitting status information of the office machine as an electronic mail message over the Internet.

6. (Original) The method of claim 1, further comprising:

storing a serial number of the office machine in the database in association with the status information.

7. (Original) The method of claim 1, further comprising:

storing model information of the office machine in the database in association with the status information.

8. (Original) The method of claim 1, further comprising:

storing attachment information of the office machine in the database in association with the status information.

9. (Original) The method of claim 1, further comprising:

storing a collection date in association with the status information, wherein the collection date indicates a date that the status information was received at the monitoring device.

10. (Currently Amended) A system for monitoring <u>status of</u> an office machine communicatively coupled to a network, comprising:

means for transmitting status information of the office machine over the Internet <u>using</u> an <u>Internet email protocol</u>;

means for receiving the status information at a monitoring device, wherein the status information passes through a firewall associated with the monitoring device prior to being received by the monitoring device; and

means for storing the status information in a database associated with the monitoring device, wherein the status information is stored in association with an identifier that uniquely identifies the office machine.

wherein the office machine is one of a printer, a copier, a scanner, a metering system, and a vending machine.

- 11. (Original) The system of claim 10, wherein the office machine is a printer.
- 12. (Original) The system of claim 10, wherein the office machine is a digital copier.
- 13. (Original) The system of claim 10, wherein the office machine is a facsimile machine.
- 14. (Original) The system of claim 10, wherein the means for transmitting comprises: means for transmitting status information of the office machine as an electronic mail message over the Internet.
 - 15. (Original) The system of claim 10, further comprising:

means for storing a serial number of the office machine in the database in association with the status information.

16. (Original) The system of claim 10, further comprising:

means for storing model information of the office machine in the database in association with the status information.

17. (Original) The system of claim 10, further comprising:

means for storing attachment information of the office machine in the database in association with the status information.

18. (Original) The system of claim 10, further comprising:

means for storing a collection date in association with the status information, wherein the collection date indicates a date that the status information was received at the monitoring device.

19. (Currently Amended) A computer program product having a computer usable medium for monitoring status of an office machine communicatively coupled to a network, comprising:

instructions for transmitting status information of the office machine over the Internet using an Internet email protocol;

instructions for receiving the status information at a monitoring device, wherein the status information passes through a firewall associated with the monitoring device prior to being received by the monitoring device; and

instructions for storing the status information in a database associated with the monitoring device, wherein the status information is stored in association with an identifier that uniquely identifies the office machine,

wherein the office machine is one of a printer, a copier, a scanner, a metering system, and a vending machine.

20. (Original) The computer program product of claim 19, wherein the office machine is a printer.

- 21. (Original) The computer program product of claim 19, wherein the office machine is a digital copier.
- 22. (Original) The computer program product of claim 19, wherein the office machine is a facsimile machine.
- 23. (Original) The computer program product of claim 19, wherein the instructions for transmitting comprise:

instructions for transmitting status information of the office machine as an electronic mail message over the Internet.

- 24. (Original) The computer program product of claim 19, further comprising: instructions for storing a serial number of the office machine in the database in association with the status information.
- 25. (Original) The computer program product of claim 19, further comprising: instructions for storing model information of the office machine in the database in association with the status information.
- 26. (Original) The computer program product of claim 19, further comprising: instructions for storing attachment information of the office machine in the database in association with the status information.
 - 27. (Original) The computer program product of claim 19, further comprising:

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instructions for storing a collection date in association with the status information, wherein the collection date indicates a date that the status information was received at the monitoring device.